

Case Study: LifeSpan Catering

Central Production Unit

LifeSpan Catering provides many of the meals for NHS patients throughout Cambridgeshire and beyond. The Catering Operations Manager responsible for the Central Production Unit was keen to reduce the environmental impact of the operation. In particular the key areas to be addressed were:

- food waste
- energy reduction
- chemical quality of liquid waste sent to drain

Advisors from the Business Investors advised a structured approach to tackling these aims through an Environment Management System.

Key achievements:

- Clear focussed approach to environmental management
- Fast-track approach and immediate results
- Reduced environmental impact both in the short and longer term
- Target setting to ensure future progress
- Monitoring systems been put in place
- Dedicated 'Green Team' established
- High team awareness of environmental issues

Meeting customer demand...

Demonstrating sustainable production methods was essential in gaining new business for LifeSpan Catering. Tender documents from customers increasingly required responses about the firm's commitment to reducing their environmental impact.

Staff members have also noticed praise for LifeSpan Catering's green credentials appearing in satisfaction feedback forms from existing customers.

'Business Investors have been extremely useful, and has allowed our organisation to take great leaps and bounds towards becoming a leaner and greener operation.'

'The training and dedicated assistance delivered by Business Investor consultants throughout this programme has been key to our success. We have been able to deliver results much faster than would otherwise have been possible and we are now confident that BS 8555 Stage 3 is achievable and beyond that, ISO 14001.'

Ray Croysdale
Environmental & Energy Manager,
Anglia Support Partnership; NHS



For more information on Business Investor services and support, contact us on 01733 897780